







MONTHLY REPORT- JULY 2025 MAULANA AZAD INSTITUTE OF DENTAL SCIENCES Mobile Dental Clinic Project MOBILE DENTAL CLINIC PROJECT

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MOBILE DENTAL CLINIC PROJECT



Oral health is a fundamental aspect of overall well-being, yet it often remains overlooked in public health discussions. This neglect can lead to significant disparities in health outcomes, particularly among marginalized communities who face barriers such as financial constraints, lack of awareness, and limited access to dental care services. Oral health outreach programs are essential in addressing these issues by providing education, preventive care, and early treatment options to underserved populations.

These programs play a crucial role in reducing health disparities

by promoting awareness and access to dental care, which can significantly lower the incidence of oral diseases. They also contribute to improving overall health outcomes, as poor oral health is linked to various systemic conditions like cardiovascular disease and diabetes. Furthermore, outreach initiatives enhance the quality of life for individuals by alleviating pain and social stigma associated with oral diseases

Keeping in view of the above facts; Maulana Azad Institute of Health Sciences under GNCT, Delhi initiated Mobile Dental Clinic Project under the umbrella of NHM/DSHM to provide Primary, Preventive, Promotive and Curative oral/ dental health care to underserved areas of NCT, Delhi on 1st May. 2014. It is the "First of its Kind" project in India for Dental Outreach services. The Program provides Dental Screening and treatment services, Dental Health Education and Capacity Building activities along with continuous quality assessment along with research.

The Six specially designed Mobile Dental Clinics cater to underserved population of Delhi. The Project aims to achieve the goals of the "Oral Health for All" by improving the access to Primary Oral Health Services. Further, the Project attempts to integrate the existing Health Care delivery services with the dental/oral services through an integrated need based dental care strategy. The Project has gradually evolved into various sub-components/ sub-initiatives targeting different special groups.

The various sub-initiatives are:

- 1. Project NEEV: School Oral Health Care Program
- 2. Project ASHA HUMARI MUSKAAN: Maternal Oral healthcare Program
- 3. Project AMMA: Comprehensive Oral health care for Elderly
- 4. Project COPS: Community Oral Precancer Screening and Tobacco Cessation Services
- 5. Oral Healthcare for Persons with Disabilities.
- 6. Oral health Education and Awareness Campaigns

PROJECT'S OUTREACH

The Project is providing dental care services in all 11 districts of GNCT of Delhi.



SCOPE OF SERVICES The Mobile Dental Teams are



catering to various areas/districts of Delhi in a scheduled fashion for 05 days in a week (Monday to Friday from 09.30 am to 02.00 pm).

For optimum utilization of the



Project and patient care; the teams work in coordination currently with the following areas:

- Delhi Govt. Dispensaries
- Schools under Department of Education, GNCT of Delhi
- Capacity Building Programs in collaboration with District ASHA Coordinators in all Districts.
- Senior Citizen Recreational Clubs under Department of Social Welfare and Social Justice, GNCT of Delhi.

These collaborative efforts are done to delivery of Primary, Preventive and Secondary level of dental care services to all vulnerable groups as well as communities across Delhi.

The range of treatment services provided includes:

- 1. Dental Screening
- 2. Dental restorations/tooth fillings
- 3. Oral Prophylaxis/teeth cleaning
- 4. Tooth Extraction
- 5. Root Canal Treatment
- 6. Dental Prosthetic treatments (Partial and Complete Dentures)

- 7. Tobacco cessation counselling
- 8. Oral Precancerous /Potentially malignant lesion screening
- 9. Preventive Treatment services like pit and fissure sealant applications, fluoride varnishes etc.
- 10. Medication (in liaison with dispensaries) & Referral for tertiary care

The teams from Mobile Dental Clinic Project visit the locations for five days a week on rotational basis from 9:30 A.M. to 2 P.M.

Further, the Vans regularly visit Delhi Govt. Schools as per the schedule for Project NEEV.

For the month of JULY 2025 services of Mobile Dental Clinics were provided to following locations on rotational basis: TOTAL LOCATIONS SERVED:12, 04 DISTRICTS

| Cluster | District | Dispensary Location | Distance from MAIDS |
|--------------|------------|-----------------------------------|---------------------|
| • Cluster I | West Delhi | DGD Tilak Vihar | 21 km |
| | | • Ranhola | 22.6 Km |
| | | Hatsal Village | 23.9 Km |
| • Cluster II | East | DGD Vasundhara Enclave | 12.3 km |
| | | DGD Mayur Vihar Phase 3Dispensary | 17.8 km |
| Cluster III | Shahdara | DGD Seelampur | 11.2 Km |
| Cluster VI | Central | DGD Gulabi Bagh | 8.4 Km |
| | | Burari Hospital | 17.7. Km |
| | | GBSSS Mata Sundari Road | 3.2Km |
| | | SKV Mata Sundari Road | 2.1Km |
| | | SV Rouse Avenue School | 3.3Km |
| | | ASVJ SSS Daryaganj | 3.0 Km |

Table 1. Details of locations served in JULY 2025





MAULANA AZAD INSTITUTE OF DENTAL SCIENCES (AN AUTONOMUS BODY UNDER GOVT. OF NCT OF DELHI) MAMC COMPLEX, NEW DELHI-110002 MOBILE DENTAL CLINIC PROJECT

No. F.25 (31)(1)/ NHM circulars/MAIDS/2025-26/21/33 -35

Dated: 19/7/25

OFFICE ORDER

In supersession to the previous order No.F.25(31)(1)/NHM circulars/MAIDS/2025-26/1645-48 dated 11/06/25, it is hereby ordered that the following staff members are posted in the newly functional Mobile Dental Units as per the details as under:

| | | Current | Allocation | | | | Staff | New Allocatio Designati | Details | Alloted |
|------|------------------------------------|--|-------------------------------|-----------------|--|--|----------------------------------|-----------------------------------|------------------|---------------------------|
| No. | Mobile Dental Van No./ DGD | Staff Allotted | Designation | | Alloted Location From 15/06/25 to 15/07/202 | Mobile Dental Van No./ DGD | Allotted | on | | From 21/07/25 to 21/08/25 |
| 1. | Van No. 1 | Dr. Shipra Arora | Dental Surgeon | Van Incharge | DGD Seelampur | Van No. 1 | Dr. Shipra Arora | Dental Surgeon | Van Incharge | Burari Hospital |
| | DL1LAN4943 | Mr. ArunSigh Dhama | Dental Hygienist | | | DLILA N4943 | Mr. Arun Sigh Dhama | Dental Hygienist | | |
| | | Mr. Decpak | Chair Side Assistant | | | | Mr. Deepak Mr. | Chair Side Assistant Driver | | |
| | | Mr. Vikash Bharti | Driver | Van | Kotla | - | Kuldeep Dr. Manoj | Dental | Unit Incharge | DGD Kondli |
| 2. | | Dr. Manoj Saboo | Dental Surgeon | Incharge | Vihar / West | | Saboo Mr. Vikas | Surgeon | incharge | Kondii |
| | DL1LAN4256 | Mr. Govind | Chair Side Assistant | | District Location 2 | | WII. VIKAS | | | |
| | | Mr. Vikash Kumar Dr. Neha Gangil | Driver | Van | DGD | Van No. | Dr. Neha Gangil | Dental Surgeon | Van | School |
| 3. | 3. | Di, itelia Galgii | Surgeon | Incharge | Kondli | DLILA | Mr. | C.S.A | Incharge | - |
| | | Mr. Arun | Helper | | • | N4256 | Govind Mr. Vikash Kumar | Driver | | |
| 4 | Van No. 4 DL1LAN4106 | Dr. Deepak Verma | Dental Surgeon | Van Incharge | Hatsal Road , UttaM Nagar/We | Van No. | Dr. Deepak Verma | Dental Surgeon | Van Incharge | Hatsal |
| | DLILAN4100 | Mr. Ramesh | Chair Side Assistant | | st District Location | N4106 | Mr. Ramesh | C.S.A | | |
| | | Mr. Kuldeep Mr. Hansraj | Driver Dental Hygienist | | | | Mr. Vikash Bharti | Driver | Van | School |
| | 5. Van No. 5 DL1LAN2281 | Dr. Nishtha Shrisaini | Dental Surgeon | Van Incharge | e Tilak Vihar & 01 Schoo | 4 | Dr. Nishtha Shrisain | Surgeon | | |
| | | Mr. Sachin | Chair Side Assistant | | | | Mr. Sachin | C.S.A | | |
| | | Mr. Devender | Driver | | | Mobil | e Staff | Designa | ti Detail | s Alloted |
| S.No | . Mobile Dental Van No./ DGD | Staff Allotted | Designation | Details | 1.ocation | n Denta | Allottee | 1 011 | X | |

| | | Dr. Girish | Devid | | From \$5/04/25 to \$5/\$/25 | DGD | | | | From 11/06/25 to |
|----|------------|---|-------------------------|-----------------|-----------------------------------|----------------|-------------------|-------------------|-----------------|----------------------|
| | 1 | 100010000000000000000000000000000000000 | Dental Surgeon | Van Incharge | DGD Ber Sari/ | Van No. | Dr. Girish | Dental Surgeon | Van | 24/05/25 DGD |
| - | DLILAN2682 | Mr. Ramlal | Chair Side Assistant | | Burari Hospital | ornital | Mr. Ramial | C.S.A | Incharge | & 01 school |
| 1 | | Mr. Kailash | Driver | | & 01 School | DLILA N2682 | Mr. Kailash | Driver | 1 | |
| 7. | Van No. 3 | Dr. Neha Singh | Dental Surgeon | Van Incharge | DGD Gulabi | Van No. | Dr. Neha Singh | Dental | Van | DGD |
| | DL1LAN4140 | Mr.Manoj | C.S.A | Helper | Bagh | 1 3 | Mr. Arun | Surgeon | Incharge | |
| | | Mr. Hansraj | Dental Hygienist | 1 | Dugu | DLILA | Wir. Arun | Helper | | & 01 school |
| | | Mr. Rakesh | Mr. Rakesh | | | N4140 | Mr. Rakesh | Driver | 1 1 | |
| 8. | | Dr.Annudeep | Dental Surgeon | Incharge | School | Van No. | Dr. Annudep | Dental Surgeon | Van Incharge | West District 2 & |
| | | Mr. Vikas | Helper | | | DLILA | Mr. Manoj | CSA | | 01 school |
| | | | | | | N2281 | Mr. Devender | Driver | | |

Also all teams to follow the directions as under:

- For DGD Kondli; the dental teams shall work from 08:00 AM to 02:00 PM, reporting directly
 to the respective dispensaries. Additionally, the teams shall report to MAIDS every Wednesday
 (post-dispensary work i.e. 08:00AM to 02:00PM) and every Saturday for documentation and coordination of Program related work.
- 2. The teams reporting directly to the locations shall submit daily geo-tagged photographs upon
- 2. The teams reporting directly to the locations shart storing daily geo-tagged photographs upon arrival and departure to ensure time compliance.

 3. The Medical Officers in-Charge in Delhi Govt. Dispensary Kondli shall also maintain and share the attendance records of the posted staff for transparency and record-keeping on monthly basis. The request letter shall also be sent informing them about this deputation.

 4. All staff postings will continue on a rotation basis, to ensure equal distribution of workload and sustained appearance in all greek.
- sustained engagement in all areas.

 5. All Mobile Dental Clinics will make an effort to identify one Delhi Govt. School and conduct all activities related to Project "NEEV"
- all activities related to Project NELY "All other mandates of Mobile Dental Clinic Project like "Project AMMA", "Project ASHA HUMARI MUSKAAN", Project COPS" and "Health Awareness Campaigns" will be conducted accordingly in the areas presently working as well as any change will be intimated
- Timery.

 The allotted teams should ensure the uninterrupted delivery of dental health services to the community as per the guidelines of the Mobile Dental Clinic Project. All Incharges are directed to facilitate the proper induction of posted staff and report daily operational status to the Consultants.

8. This is issued with the prior approval of the Competent Authority.

Dr Vikraut Mohanite | Chair Project

Copy to:

- P.S to Director Principal.
 Registrar (Consultant).
- Consultants (MDCP).
- 4) Concerned Staff
- 5) Guard File

PROJECT OUTCOMES: JULY 2025





I. Total OPD

Table 2. Primary and Secondary level of Dental Services

| Month | OPD DETAILS | No. of Patients |
|-----------|-------------|-----------------|
| JULY 2025 | New OPD | 1526 |
| | Old OPD | 831 |
| | Total OPD | 2357 |

II. OPD Distribution

| Month | HEADING | Information | Data |
|-------|----------------|--------------------------|------|
| JULY | | Total New OPD Dispensary | 1526 |
| 2025 | | New Male Patients | 799 |
| | OPD DETAILS IN | New Female Patients | 727 |
| | DISPENSARY | Total Old OPD Dispensary | 831 |
| | | Old Male Patients | 441 |
| | | Old Female Patients | 390 |
| | | Total OPD Dispensary | 2357 |

IIIa. Treatment services provided: 1205

Table 4: Details of Dental services provided

| S.No. | Treatment | Number of Patients treated |
|---------|-----------------------------------|----------------------------|
| 1 | Oral Prophylaxis (Teeth cleaning) | 500 |
| 2 | Restoration(Dental Fillings) | 499 |
| 3 | Extraction | 168 |
| 4 | Root Canal Treatment | 04 |
| 5 | Denture Services | 32 |
| 6 | IOPA (Dental X Ray) | 02 |
| Total t | reatment services | 1205 |

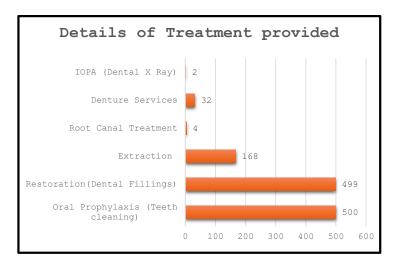


Fig. 1

Details of Dental Treatment provided

IIIb. Other Services Provided

| S.No. | Treatment | Number of Patients treated |
|-------|-----------------------|----------------------------|
| 1 | Oral Health Education | 42 |
| 2 | Tobacco Use Cessation | 106 |

1V. Details of Referral services provided:

| • | Total | No. | of | Oral Prophylaxis/ Teeth Cleaning | 513 |
|---|----------|---------|-----|--|-----|
| | patients | for fol | low | Restoration | 431 |
| | up for | | | Extraction | 112 |
| | | | | Tertiary care, Complete Dentures, etc. | 746 |

Total

1802

Table 5: Details of patients recalled for treatment

V. Oral Disease Prevalence: JULY 2025

Table 6 Total No. of patients having Dental Diseases

| | 0-5yrs | 5 | 6-15y | rs | 16-50 | yrs | 51-70 | yrs | Total | |
|---------------|--------|--------|-------|--------|-------|--------|-------|--------|-------|--------|
| Disease | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female |
| Dental Caries | 27 | 53 | 297 | 189 | 453 | 412 | 257 | 286 | 1034 | 940 |
| Gingivitis | 6 | 7 | 134 | 288 | 475 | 487 | 128 | 198 | 743 | 980 |
| Periodontitis | 00 | 00 | 02 | 03 | 87 | 123 | 234 | 167 | 323 | 293 |
| Malocclusion | 00 | 00 | 07 | 08 | 69 | 87 | 67 | 38 | 143 | 133 |
| Oral Cancer | 00 | 00 | 00 | 00 | 03 | 05 | 03 | 02 | 06 | 07 |
| & Pre-Cancer | | | | | | | | | | |
| Lesion | | | | | | | | | | |

| Fluorosis | 00 | 00 | 17 | 03 | 00 | 00 | 00 | 00 | 17 | 03 |
|------------|----|----|----|----|----|----|----|----|----|----|
| Any other | 00 | 00 | 06 | 00 | 00 | 00 | 00 | 00 | 06 | 00 |
| Dental | | | | | | | | | | |
| condition | | | | | | | | | | |
| (Please | | | | | | | | | | |
| mention | | | | | | | | | | |
| condition) | | | | | | | | | | |

VI. Location wise Data for the Month of JULY 2025

LOCATION WISE OPD AND TREATMENT-

| S.NO | LOCATION | DISTRICT | No. OF DAYS OF VISITS | TOTAL OPD | TOTAL TREATMENT |
|------|---------------------------|----------|-----------------------------|--------------|--------------------|
| 1. | Burari Hospital | Central | 15 | 587 | 189 |
| 2. | Ranhola | West | 13 | 212 | 123 |
| 3. | DGD Gulabi Bagh | Central | 15 | 303 | 137 |
| 4. | DGD Kondli | East | 18 | 437 | 203 |
| 5. | DGD Vasundhara Enclave | East | 01 | 19 | 07 |
| 6. | DGD Seelampur | East | 15 | 338 | 163 |
| 7. | Tilak Vihar | West | 05 | 74 | 31 |
| 8. | Hastsal | West | 16 | 387 | 213 |
| | Т | 2357 | 1066 | | |

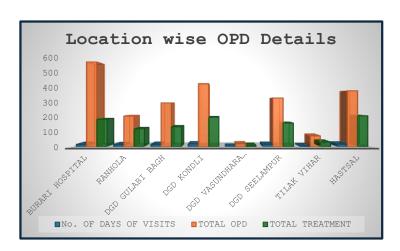
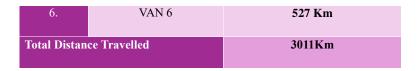


Fig.2 - Location wise OPD Details

VII. DISTANCE TRAVELLED BY VAN

| S. NO. | VAN NO. | Total Distance travelled |
|--------|---------|--------------------------|
| 1. | VAN 1 | 501 Km |
| 2. | VAN 2 | 415 Km |
| 3. | VAN 3 | 293 Km |
| 4. | VAN 4 | 438 Km |
| 5. | VAN 5 | 837 Km |



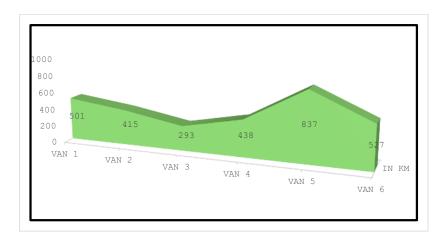


Fig. 03: Details of Distance travelled by Vans

1. PROJECT NEEV: SCHOOL ORAL HEALTH PROGRAM

Oral diseases are the most common disease that affects people throughout their life time. The Global Burden of Disease Study 2017 estimated that oral disease affects at least 3.58 billion people worldwide. Oral health is fundamental to general health and well-being. A healthy mouth enables an individual to speak, eat and socialize without experiencing active disease, discomfort or embarrassment. Children who suffer from poor oral health are twelve times more likely to have restricted activity days than those who don't. Schools are microcosms of the larger community.



With existing structures and systems in place, schools provide excellent opportunities for integrating oral health into the curriculum that is acceptable, appropriate and effective. Children are receptive to guidance and they are familiar with the learning environment and culture in school.



Schools can effectively inform and influence students' oral health knowledge, beliefs, attitudes and behaviour. It is important to target children, particularly at kindergartens and primary schools. Pupils need to acquire knowledge and skills that facilitate a healthy lifestyle and help them cope with social and peer pressure. Children are empowered to take control over their own health early in their

lives and are encouraged to develop positive attitudes toward preventive measures

Hence providing incremental oral health care in schools could prove pivotal in changing the current scenario of huge oral disease burden and large component of dental unmet needs.

Keeping in view of the above facts; the Mobile Dental Clinic Project initiated Project "Neev" in collaboration with School Health Scheme, since September 2014. The Program included Dental Health Education and Dental Screening with preventive Dental procedures. One day per week i.e. Wednesday was dedicated to School Oral health program. It is a comprehensive oral health program for Govt. school children in rural areas encouraging the concept of health Promoting Schools. Since Feb. 2016, treatment component was also added to provide dental treatment within school premises. It is a comprehensive oral health program for Govt. school children in rural areas encouraging the concept of health Promoting Schools.

PROJECT NEEV 1. Screening & 3. Capacity Building Treatment in school premises 2.IEC Development Content Content Development Primary & Secondary Developme and level of dental care to nt and Validation students, staff & their Validation family members Training of Trainers: After **Distribution IEC** School Teachers & material in proper Principals parental schools consent

Fig. 6: Program Implementation Plan

PROJECT NEEV OUTCOMES:

• SCHOOL DATA: <u>JULY 2025</u>

| School Name | Total no. of visits | Total OPD |
|-------------------------------|---------------------|-----------|
| 1. SKV MS ROAD | 5 | 642 |
| 2.ASVJ SCHOOL,DARYAGANJ | 5 | 281 |
| 3. SV ROUSE AVENUE | 12 | 955 |
| 4. GBSSS MATA SUNDARI ROAD | 1 | 150 |
| TOTAL | | 2028 |

- No. Health Education & Health Promotional Sessions given and details: 27
- No. of Health promotional activities conducted: (Brushing Demo) 24

2. PROJECT AMMA: COMPREHENSIVE ORAL HEALTHCARE FOR ELDERLY

The global population is growing as well as ageing. The age structure of the population is changing owing to demographic transition with increasing levels of life expectancy and decreasing levels of fertility in almost all countries, leading to an increase in both the share and number of older persons across world. With increasing life expectancy, the burden of Non–Communicable diseases a matter of concern for the community. According to Population Census 2011therearenearly104 million elderly persons (aged 60 years or above) in India; 53 million females and 51 million males.5.9% of the population of Delhi comprises of citizens aged 60+. The projections indicate that the number of 60+ in Delhi will increase to 24.24 Lakhs in 2026. Continuous increase in life expectancy means that more people are now living longer.

Huge burden of Oral Diseases among Geriatric Population



To cater to the demand of high unmet health needs of geriatric population the concept of Geriatric day/Senior Citizen OPD Day is already existent in Delhi Govt. Dispensaries and Hospitals. However, oral health often remains neglected and an underserved realm. Almost 20% of the patients reporting o the OPD of Mobile Dental Clinics belong to geriatric population such that on an average 450 to 500 patients per month seek dental care in Mobile dental vans.

Almost 39% of the patients diagnosed with dental caries and 33% of the patients suffering from gingival/periodontal diseases belong to geriatric population clearly indicating high burden of oral diseases amongst this special group. Almost 14% of the geriatric population suffer from edentulousness. This not only affects their general health but also affects the quality of life in general. A considerable number of geriatric populations have limited knowledge of the cause and prevention of oral disease as well.

Providing primary and secondary level of dental care to the geriatric population through a Comprehensive oral health care Program for Elderly s vital for a country like India which has a

significant proportion of elderly population. Hence, considering the huge unmet dental need of the elderly population of GNCTD; the Mobile Dental Clinic Project has initiated PROJECT "AMMA: COMPREHENSIVE ORAL HEALTHCARE PROGRAM FOR THE ELDERLY." The program has been initiated with collaboration Department of Social Welfare & Security which supervises old age homes and Senior Citizen's Recreation Centres under GNCTD for further coordination and organizing various activities. The Project has expanded its horizon by



initiating Free Denture delivery services to the patients of Project AMMA. November 2024 marks the launch of an innovative initiative under Project AMMA of Mobile Dental Clinic Project: "Free

Denture Delivery".



Project Amma's activities in July 2025:

The Project has expanded its horizon by initiating Free Denture delivery services to the patients of Project AMMA. November 2024 marks the launch of an innovative initiative under Project AMMA of Mobile Dental Clinic Project: "Free Denture Delivery".

Details of Denture work -

- 1. Total Rpd Cases- 11(6 upper and 5 lower)
- 2. Total CD cases 3 (2 upper and 3 Lower)
- 3. Other Denture related work 18
- 4. Total Number of Denture Feedback calls made: 26

CUMULATIVE MONTHLY OPD DATA

| MONTH | TOTAL OPD IN DISPENSARIES | TOTAL OPD IN SCHOOLS | TOTAL OPD |
|-----------|------------------------------|-------------------------|-----------|
| | AND HOSPITALS | | |
| JULY-2025 | 2357 | 2028 | 4385 |

3. HEALTH PROMOTIONAL, CAPACITY BUILDING AND TEAM BUILDING ACTIVITIES

1. Participated in Health Mela at BALAK RAM Hospital on the occasion of World Population Day



On 19th July 2025, in observance of World Population Day, our team participated in Health Mela at BALAK RAM Hospital on the occasion of World Population Day. We conducted dental screening for 87 patients, offering basic oral examinations and identifying those who may require further dental care.

Along with the screenings, we provided comprehensive oral health education—demonstrating

proper brushing and flossing techniques, offering nutritional advice for oral health, and emphasizing the importance of regular dental check-ups. To reinforce these messages and promote sustained oral hygiene, we distributed oral health kits containing a toothbrush and toothpaste.

Commented [VM1]: Add CDMO Name and Details





This outreach aligned with the global theme of empowering individuals and communities through awareness, taking concrete steps toward better health outcomes as inspired by the comprehensive goals of World Population Day

2. TEAM BUILDING ACTIVITIES

A. Listen Quick Action Challenge & Easy Ice- Breaker- The Number Game



On 12th July 2025, the entire MDCP team came together to participate in a variety of interactive team-building activities. Members enthusiastically engaged in the "Listen & Quick Action Challenge," which enhanced

active listening, rapid responsiveness, and team coordination under pressure.

In addition, the light-hearted yet stimulating ice-breaker, "The Numbers Game,"



improved teamwork in the weeks ahead.

encouraged creative thinking, group problem-solving, and a sense of fun among participants. These well-designed exercises not only strengthens communication and liveliness within the team but also strengthens friendship, laying a solid foundation for

5. Monitoring & Evaluation of Mobile Dental Clinic Project

A. Digitalized Feedback Form

Monitoring and evaluation (M&E) are critical components of the Mobile Dental Clinic Project to ensure its effectiveness, efficiency, and continuous improvement. The M&E framework of the

project focuses on assessing service quality, patient satisfaction, and the overall impact of dental outreach activities. In a recent innovation aimed at strengthening the evaluation process, the Consultant, Dr. Swati Jain, to systematically capture patient responses and assess the project's outcomes more accurately and efficiently, developed a Digital Feedback Form.



Tofacilitate easy access, a QR code was

generated, allowing patients to conveniently scan and fill the digital form using their smartphones immediately after receiving treatment. This innovation has modernized the feedback collection process by replacing paper-based forms, reducing manual errors, and ensur real time data collection and analysis. The digital feedback system became operational on 21st April 2025, marking a significant step forward in patient engagement and project assessment. In the month of July 2025, a total of 248 digital feedback forms were successfully filled out by patients reflecting encouraging participation and acceptance of the new system. The collected feedback is currently being analysed

to derive insights into patient satisfaction, service quality, and areas needing improvement. This data-driven approach will significantly contribute to enhancing service delivery and strategic planning for future mobile dental camps.

Number of Feedback Forms collected for the month of July' 25-248

B. Field Visits by Consultants

To ensure optimum utilization of resources and improved patient outcomes, the Consultants of the Mobile Dental Clinic Project conduct regular field visits. These visits help in closely monitoring the on-ground implementation, identifying challenges and gaps in service delivery, and facilitating timely corrective measures. This proactive approach ensures continuous improvement in the quality and effectiveness of dental care services provided through the project.

The Following field visits were conducted:

| Date of Field | Location | Field Visit By |
|---------------|------------------------|-------------------|
| Visit | | |
| 03/07/2025 | GBSSS, Mata Sundari | Dr. Swati Jain |
| | Road | Dr. Divyangi Goel |
| | Roud | Di. Divyangi Goei |
| 04/07/2025 | GBSSS, Mata Sundari | Dr. Swati Jain |
| | Road | Dr. Divyangi Goel |
| | SKV, Mata Sundari Road | Di. Divjungi Goei |
| 07/07/2025 | SKV, Mata Sundari Road | Dr. Swati Jain |
| 07/07/2025 | Burari Hospital | Dr. Divyangi Goel |
| | | , |
| 08/07/2025 | SKV, Mata Sundari Road | Dr. Swati Jain |
| | | |
| 08/07/2025 | DGD Gulabi Bagh | Dr. Divyangi Goel |
| | _ | |
| 09/07/2025 | SKV, Mata Sundari Road | Dr. Swati Jain |
| | | |
| 09/07/2025 | Burari Hospital | Dr. Divyangi Goel |
| | | |
| 10/07/2025 | DGD Kondli | Dr. Divyangi Goel |
| | | |
| 15/07/2025 | SV Rouse Avenue School | Dr. Divyangi Goel |
| | | |
| 18/07/2025 | Balak Ram Hospital | Dr. Swati Jain |

| | | Dr. Divyangi Goel |
|---------------|-----------------------|-------------------|
| 28/07/2025 to | Directorate Of Health | Dr. Swati Jain |
| 31/07/2025 | Services | |
| 31/07/2025 | DGD Gulabi Bagh | Dr. Divyangi Goel |
| | | |

SPECIAL CASES OF THE MONTH- JULY 2025



Contributed by: Dr. Girish & Dr. Shipra

Contributed by: Dr. Girish





<u>Contributed by: Dr. Girish</u>

<u>Contributed by: Dr. Neha Gangil & Dr. Girish</u>

